

ANNUAL MAINTENANCE PACKAGES - VILLAS (OPTION 1)

SERVICES	BRONZE	SILVER	GOLD	PLATINUM
Emergency Reactive Requests	6 / Year	Unlimited	Unlimited	Unlimited
Non-Emergency Reactive Requests		Unlimited	Unlimited	Unlimited
Handyman Service		3 / Year	5 / Year	12 / Year
PPM of all AC units	Quarterly	Quarterly	Quarterly	Quarterly
PPM of all plumbing and sanitary fittings	Annually	Annually	Annually	Annually
PPM of all electrical fittings	Annually	Annually	Annually	Annually
Water tank cleaning (with Lab test report)	-	Annually	Annually	Annually
Pest Control Services	-	-	Bi-annually	Bi-annually
Duct Cleaning Service	-	-	Annually	Annually
Cleaning of external windows	-	-	-	6 / Year
Pave yard cleaning	-	-	-	Quarterly
Façade Cleaning	-	-	-	Annually
Spare Part	-	-	-	Covered*

*Minor MEP Spare Parts Covered (List to be provided)



dscfs.ae



800 37237



customercare@dscfs.ae

ANNUAL MAINTENANCE PACKAGES - VILLAS (OPTION 2)

SERVICES	BRONZE	SILVER	GOLD	PLATINUM
Emergency Reactive Requests	6 / Year	Unlimited	Unlimited	Unlimited
Non-Emergency Reactive Requests		Unlimited	Unlimited	Unlimited
Handyman Service		2 / Year	4 / Year	6 / Year
PPM of all AC units	Tri-annually	Tri-annually	Tri-annually	Tri-annually
PPM of all plumbing and sanitary fittings	Annually	Annually	Annually	Annually
PPM of all electrical fittings	Annually	Annually	Annually	Annually
Water tank cleaning (with Lab test report)	-	Annually	Annually	Annually
Pest Control Services	-	-	Biannually	Biannually
Duct Cleaning Service	-	-	Annually	Annually
Cleaning of external windows	-	-	-	4 / Year
Pave yard cleaning	-	-	-	Bi-annually
Façade Cleaning	-	-	-	Annually
Spare Part	-	-	-	Covered*

*Minor MEP Spare Parts Covered (List to be provided)